

REGULATIONS

I - GENERAL RULES

ART. 1 - These regulations are binding upon all users of goods, installations and facilities situated within the premises of Cieloverde Camping Village, which are the property of "Marinella S.p.A."

ART. 2 - The Cieloverde Camping Village is normally active from April until September subject to possible amendments. Access to the site is allowed only by permit of the Management. The users are expected to abide by the rules of social courtesy, as well as by the provisions in force concerning matters of health, traffic and police.

ART. 3 - Users are requested upon arrival to show identification papers. Parents are requested to fill in the registration forms also for their children.

ART. 4 - User should read the regulations of the camp-site and confirm their acceptance.

ART. 5 - Office hours for the Reception and the Management will normally be from 8.00 a.m. to 12.00 noon and from 4.00 p.m. to 8.00 p.m.

ART. 6 - Check in times are from 8.00 a.m. to 12.00 p.m. and from 4.00 to 8.00 p.m.

II - ADMINISTRATION

ART. 7 - All common facilities and installations as well as all kinds of social and commercial activities within Cieloverde Camping Village site are operated by "Marinella S.p.A. The Management is responsible for the supervision of the Cieloverde Camping Village. It will discharge its duties with the help of staff specially employed for this purpose. Members of this staff will wear uniforms or appropriate badges, which will enable them to be recognized in their function. The supervision service will be operated regardless of the number of users or the number of pitches actually occupied.

ART. 8 - The management of Cieloverde Camping Village site is headed by a Manager, who is in turn assisted by a staff of employees.

ART. 9 - The Manager of the Cieloverde Camping Village is responsible for the whole organization and is authorized to exercise control over all camping buses, caravans and tents, as well as over all persons, facilities and installations situated on or staying at the site itself. All members of the supervising and operating staff are subordinated to the Manager.

ART. 10 - All information regarding Cieloverde Camping Village as requested by law are contained in a notice displayed at the entrance of the camping site in a place where this can be easily seen.

III - USE OF THE PITCHING AREAS

ART. 11 - It is strictly forbidden to rent one's own caravan to outside parties.

ART. 12 - The Management has marked each pitch with a number within a particular service group as shown on the General Map of Cieloverde Camping Village. The use of the pitch is allowed only to the persons to whom it has been allocated. Any substitution of person is strictly forbidden unless it has been previously agreed with the Management in exceptional cases. The pitches and the corresponding car parking sites are allocated by the Management, which will also provide the connection to electric power supply and to a telephone with a call unit meter, if the latter is requested and available. Un-allowed changes of location are strictly forbidden. The stay with a tent for two people only is allowed, provided this does not occupy a space larger than one half of the surface of a pitch. Caravans or tents, adequately equipped for use by two or more persons, can be hired, if available, by agreement with the Management on a special form.

ART. 13 - The use of the pitch is subject to the payment of the fees for the stay, for the additional services and of the tax of stay. The amount of the fees is shown on the prices list, which is exhibited at the entrance. The fees for the stay are charged from the day preceding the first overnight stay until 12.00 noon of the day of departure, for all kinds of stay. The Management retains the right to request, upon arrival, the payment of a deposit corresponding to the full amount due for the period of stay booked required, or to part of this amount. The said period of stay will be in any case subject to full payment, even in the case of earlier departure. Final payment will in any case be due within 12.00 noon of the day of departure, when the pitch and the parking space for the car or motorcycle must be evacuated. An extension of the stay will be granted by the Management subject to space being available at the moment. Reservations are allowed for a minimum stay of 20 days.

ART. 14 - Users will be admitted in the high season subject to a minimum stay of fifteen days by no less than two persons. It may be shorter in the other seasons. Special preferential conditions can be agreed upon by special binding agreement for salaried recurring multiple periods of stay over the whole season. Organized groups of tourists or students may enjoy reduced rates, subject to previous agreement.

ART. 15 - Subject to space available, day guests, staying until 11.00 p.m., and/or guests staying overnight can be admitted against payment of the corresponding fees and deposit of a place of identification. Camping site users who wish to receive their own guests will have to notify the reception in advance. In order that the necessary provisions be made. Such guests must be received at the entrance by their hosts. Should unexpected guests arrive, the Management will notify their arrival to the Camping site users by loudspeaker. This will be done, however, only during the time reserved for such announcements.

ART. 16 - If during the low or middle season, the user intends to leave his caravan, tent or camping bus unoccupied for a short period, the Management might, if the booking situation allows, grant further use of the pitch, subject to the payment of the minimum fee for the pitch and two adult persons in accordance to law, during the high season the use of a pitch is subject to the actual pres-

ence of the users. Should, in exceptional cases, the users be forced to be temporarily absent, payment will still be due for the whole period agreed and for the total number of persons declared upon arrival, unless notified by management at time of arrival.

ART. 17 - Those wishing to book a pitch in advance will have to act according to instructions issued by the Management and pay the deposit required. Any cancellation will have to be notified at least 30 days before the beginning of the stay if booked. Should such a notification be not received before 7 days, the client has to pay further 40% of the amount for the period he has booked. While doing your reservation, umbrellas in the private beach can be booked. Renting includes the day of arrival but not the day of departure.

IV - USE OF COMMUNITY INSTALLATIONS

ART. 18 - Roads, pedestrian paths, car parks, green etc. have to be kept free from any bulky objects. Users are allowed to drive their vehicles to their pitch only upon arrival and departure, this permission being limited to the time reasonably necessary for the transport of the caravan or tent. Vehicles found waiting there beyond the above time limit will be towed away at the owner's expense. Such a measure will be taken also towards vehicles parked without authorization of in parking areas. The barriers at the gates of the various zones will remain open during the hours notified on the posters exhibited nearby (from 12.00 noon to 12.30 and from 7.30 p.m. to 8.00 p.m.). Cars and motorcycles must be left in the car parks, correctly placed. In such a manner as to allow an easy parking and manoeuvring of neighbouring vehicles. For short waiting of cars and motorcycles the areas are marked by signs and should be used.

V - ORDERS AND PROHIBITIONS

ART. 19 - It is strictly forbidden to bring about any alterations to buildings, conveniences and other community installations. Unauthorized electric cables, including direct connections of caravans, tents or camping buses to the plug sockets of the sanitary blocks are forbidden. This applies also to the attachment of direct connections to the water main.

ART. 20 - It is forbidden to place more than one tent or caravan in the same pitch and without our authorization; in this case you must pay the price in force.

ART. 21 - Commercial or professional activities, as well as gatherings which, in whatever way, may be likely to disturb the rest and quiet of the users of the camping site, will not be allowed in the caravans, tents or camping buses. The exhibition of any posters or advertising notices will be subject to previous authorization by the Management.

ART. 22 - The pitches must be kept in a perfectly clean and tidy condition.

On the pitches is strictly forbidden:

- to establish connections to the power network (pillars), to the water main and to the telephone network without previous permission of the Management. For connecting to the pillars of the power network a properly isolated cable and plug complying with E.E.C. specifications must be used. Hose type H 07 RN-FO equivalent, with minimum section of 2.5 mm² and with 3 inner conductors, coloured yellow-green for ground and light blue for neutral wire. Trailer connector must be of the type complying with C.E.I. 64/8 specifications. Electric power available from the pillar will allow consumption of up to 3 Ah (for examples: one electric light, one television set, one fridge at the same time). The use of electric appliances absorbing more power, such as cookers, electric irons, heaters, ventilators, hair-dryers etc., should be avoided. A possible misuse could cause breakdowns of the power supply, even of longer duration. Those responsible for such misuse will have to pay for any damage caused;
- to fence in the emplacements;
- to hang out clothes within view from roads or main paths;
- to stretch across lines, ropes or hammocks between two trees without devices apt to protect the plants involved. Furthermore any disturbance to passers by will have to be avoided;
- to keep dogs or other animals, without permission;
- to dig holes or ditches even of small size, around the tents;
- to introduce any kind of fire-arm, or other weapon, including slingshots or crossbows;
- It is forbidden to take gas bottles bigger than 5 kg.

ART. 23 - It is strictly forbidden to use the freezers placed near the sanitary blocks for keeping any kind of food. These freezers are exclusively intended for the temporary deposit of special containers or bags used for the production of artificial ice.

ART. 24 - The camping buses and caravans and the trailing vehicles attached to them will have to comply with traffic and third party risk insurance regulations in force, as well as with customs and tax requirements. The users of the vehicles will be responsible for complying with the said regulations.

ART. 25 - Each user is responsible in any way for loss, or damage which might occur to such property.

ART. 26 - It is mandatory to avoid any noise which might disturb others, especially during the resting time in the afternoon (2.00 p.m. to 4.00 p.m.) and at night (11.30 p.m. to 7.00 a.m.). Parents will have to supervise their children and prevent them to behave noisily, except on the playing grounds and to take care that they make proper use of the appliances available. They will furthermore always escort and assist their children when the latter use the sanitary conveniences. Wireless and television sets should not be used at high volume, especially during the above mentioned resting time. The traffic of cars and motorcycles within the camping site is prohibited, with exception of service vehicles of the Management, of the security guards, of the refuse disposal service of the maintenance and supply service, as well as vehicles with special permission of the

Management. Users are allowed to drive motor- assisted bicycles fitted with silent engines and with a cubic capacity of not more than 50 cc. Bicycles should be used with utmost care and under strict observance of traffic signs. For every body who does not use under in the proper way these bicycles in the proper way the management can them and give back at the end of their stay.

ART. 27 - Any lost object found within the premises of the camping site will have to be handed over to the Management, which will return it to the legitimate owner.

VI - LIABILITIES AND INSURANCES

ART. 28 - It will be at the discretion of the users of the camping site to insure themselves against risks relating to their civil law responsibility towards third parties, the damage of their own property by fire or other causes connected with manifest or concealed dangers inherent to the natural environment.

ART. 29 - The users are responsible for damages caused to the estate, to the persons or property of third parties by negligence or fault and liable to pay for such damages. Should damages be suffered by persons or property belonging to "Marinella S.p.A.", the settlement will have to be made with the Management of the camping site. In the case of third parties being involved, the user will have to settle directly with these.

ART. 30 - The Company cannot be held responsible for damages caused by third parties or to third parties by the users of the pitches and of the car park.

ART. 31 - The Company has insured the camping site with its infrastructures only to cover its party liability by civil law and fire as well as the risk of damage by theft or fire to its own property. The Company will therefore decline any responsibility for damages, thefts, acts of negligence or criminal acts committed within the premises of the camping site and not due to its own act.

VII - FIRE PREVENTION MEASURES

ART. 32 - In order to avoid, the following rules should be observed in addition to those set by law and related to this matter in a general way:

- a) it is forbidden to tamper with the fire protection appliances (hydrants, common fire extinguishers, spades, buckets and similar items) placed near the pitches, except in case of urgent need;
- b) the electric appliances of the caravans, tents and camping buses should be kept in a perfect state of maintenance;
- c) rooms or containers where gas cylinders are kept must be sufficiently ventilated;
- d) it is forbidden to keep on the pitches petrol or other inflammable material;
- e) it is forbidden to light open fire with copse or any other material within the premises of the camping site;
- f) it is forbidden to smoke in the places where this is indicated by sign. Smokers are in any case obliged to make sure that cigarette butts or used matches are completely extinguished and take care that they are disposed of in a safe place and in the containers intended for this purpose.

ART. 33 - No dangerous item or material likely to explode (gunpowders, petrol, ecc.) other than the fuel needed for household use should be kept in the caravans, camping buses or tents.

ART. 34 - In case of fire the premises of the camping site or in the adjoining areas, the users will have to enact immediately the instructions which will be given by the Fire Service, by the Management or by the security staff. In case of fire of a caravan, tent or camping bus on fire proceed, the owner or whoever notices the fire will have to inform immediately the Management and the Fire Service of the City of Grosseto Phone number: 115. Trusting in the willingness to co-operate and in the sense of civic duty of the users, the Management can appeal upon the help of all these who are on the spot or nearby. The Management has full authority to lead the operations. In case of urgent evacuation, the users will proceed to the various emergency exits, following the signs exhibited for this purpose.

ART. 35 - The stockage of any kind of explosive or flammable material is forbidden on the premises of the camping site exceptions required a special permission issued by the authority in charge in accordance with existing regulations.

VIII - PUBLIC ORDER WITHIN THE CAMPING SITE

ART. 36 - Vehicles will have to enter and leave at moderate speed and in such a way as to avoid damage to persons or property. During the period of particularly heavy traffic the entrance and exit of cars, motorcycles, camping buses and caravans will be directed by the security staff, whilst it will remain the responsibility of the users to take all precautions necessary to avoid accidents whilst moving or manoeuvring the vehicles.

ART. 37 - Caravans, camping buses, cars and motorcycles should be parked only on the parking spaces allocated by the Management for sole use during a determined period. Parking in any other place is therefore forbidden. Manoeuvres required for entering into parking on and exiting from the parking space allocated must be carried out with the greatest care and under strict observance of traffic signs.

IX - MEASURES FOR THE PREVENTION OF POLLUTION

ART. 38 - Within the camping site garbage should be carefully enclosed in special waste disposal bags, obtainable on request from the Management, and de-

posited in the designated areas (rattan litter bins) near the sanitary blocks, it is strictly forbidden to throw or deposit waste disposal bags of any kind in the pitching areas, in the waste paper baskets, on the edge of road and paths or any other place being part of the estate.

ART. 39 - It is forbidden to use detergents or washing agents of a biologically non degradable type. Dirty water must be disposed of through the special sewage drains available in the various sanitary blocks according to decree of Ministry of health (n. 401 of the 20/05/1992), it is bound to use minimum of 90% biodegradable products. No toxic, no cancerous and inflammable products.

ART. 40 - All installations available in the sanitary blocks should be used only for the purposes for which they are intended. Installations designed for dishwashing washing of clothing and other items should only be used for the category specified, avoiding mixed use.

ART. 41 - Waste water without chemical products is allowed in the appropriate services following the rule of the art. 39.

X - PROTECTION OF THE FLORA AND FAUNA

ART. 42 - It is strictly forbidden to damage plants and bushes. Due to the particular natural surroundings, traffic and manoeuvring of cars on the viable roads of the camping site needs to be reduced to the unavoidable minimum.

ART. 43 - According to law in force, any kind of hunting by any weapon or device is strictly forbidden on the camping site as an inhabited enclosure. It is also forbidden to approach or enter the nearby private centre for breeding of game and to disturb the animals. The Management will not be held responsible for damages resulting from the noncompliance with the above rules.

ART. 44 - Given the proximity of the Uccellina Regional Wildlife Park and the existence of thicket and undergrowth in the large area of the rules pine forest, the Management will undertake any allowed action to eliminate the annoying presence of insects or other disturbing animals. Users, however, will also have to co-operate by following the behaviour and taking the precautions usually practised in such an environment.

XI - SERVICES AVAILABLE TO THE USE

ART. 45 - Incoming mail will be delivered to the Management, which will hold it at the addressee's disposal. The delivery of telegrams and other urgent communications will be announced by the Management through the loudspeaker system immediately, in respect of the resting hours.

ART. 46 - The users will have access to the premises of the shopping centre and to the bar, abiding by the common regulations governing purchases and consumption. The trolleys must be used properly and returned immediately; they should not be left in places other than the areas provided for this purpose. It is strictly forbidden to remove chairs and tables from their location and to take trays, cutlery, china and other serving items out of the self-services restaurant. Opening hours of the shops are established by the Management under consideration of the requirements of the majority of users and of their number in the particular period of the season. Opening hours are shown on signs displayed in every shop.

ART. 47 - Telephones fitted with unit meters or coin-box telephones must be used according to regulations in force. Unless other announcements are made by the Management, the telephone exchange will normally be operated for incoming calls from 8.00 a.m. to 12.00 noon and from 4.00 p.m. to 8.00 p.m. Announcement to users about incoming booking for telephone cells, visiting guests and various other information will be made through the loudspeaker system from 11.00 a.m. to 12.30 p.m. and from 6.00 p.m. to 8.00 p.m.

ART. 48 - A bank counter for cash will be available to users in the Departures Office during hours shown on a notice displayed there.

ART. 49 - In the First Aid Room a medical and infirmary services will be available for users during hours shown on a notice.

ART. 50 - Special vehicles will be at the users disposal for comfortable transfer to the beach. Users will have to abide by the instructions relating to this service.

ART. 51 - In order to enable users to undertake excursion of a major touristic interest, the Management will be authorized to organize, directly or through specialized agencies such excursion programmes. Booking facilities will be announced by special notice.

ART. 52 - A parking service for caravans is offered by the Management and can be obtained at fees and conditions shown on a special contract form which will have to be signed by the user.

ART. 53 - For practising sports in the installations existing the instructions displayed in the Reception Office will have to be observed.

ART. 54 - The Management reserves the right to provide for any user extra services at conditions to be agreed upon by special arrangement.

ART. 55 - We trust in the correctness and courtesy of all users to maintain the camping site in a proper condition. Everyone should leave in the condition in which she/he found it.

ART. 56 - Users violating regulations will be turned out from the camping site; serious offences will be denounced to the responsible authorities.

XII - PLACE OF JURISDICTION

ART. 57 - Any case of litigation with the "Marinella S.p.A." or the Management of the camping site will be brought before the court in.